

QUICK ASSISTANCE INDEX- **(ALL PREFIXS ARE 414)**

ABANDONED AUTOS	
On Street or your property (MPD)	286-8350
On vacant lots or nuisance vehicle (DNS)	286-2268
ANIMALS	
Domestic, chickens, animal bites or rabies (DNS)	286-2759
Bite from wild animals (MHD)	286-3624
ASBESTOS	
Hazard Control (DNS)	286-2268
BROKEN	
Buildings in need of repair or board-up (DNS)	286-2268
Furnace (lack of heat) (DNS)	286-2268
Street or traffic lights not working (DPW)	286-2489
Trees in streets or public right of way (DPW)	286-2489
Watermains & Street Leaks (Water Works)	286-3710
BUILDINGS	
Permits for buildings, fences & garages (DNS)	286-8211
Code Violations (DNS)	286-2268
Vacant or abandoned buildings (DNS)	286-2268
FOOD	
Spoiled or unsanitary establishments (MHD)	286-3674
FLOODING	
Basements or Streets (DPW)	286-3427
Cleanup procedures (MHD)	286-3674
GARBAGE and LITTER	
Commercial or Residential debris (DNS)	286-2268
Collection Schedules (DPW)	286-2489
Special Pickup (bulky items) (DPW)	286-2489
On City owned vacant lots (DPW)	286-2489
In private yards or vacant lots (DNS)	286-2268
On public Streets or Alleys (DPW)	286-2489
GRAFFITI	
Referrals and Removal Assistance (DNS)	286-8715
Vandals in the act of doing graffiti (MPD)	911
HAZARDOUS & TOXIC MATERIALS	
Contamination/Spills (MHD)	286-3674
LEAD Poisoning/Paint Hazards (MHD)	225-LEAD
LOANS	
Home Rehab or Repair Assistance (NIDC)	286-5608
NOISE	
From Automobiles, People (MPD)	933-4444
From Businesses or Buildings (DNS)	286-2268
PERMITS	
Building (DNS)	286-8211
Occupancy (DNS)	286-8211
Status (DNS)	286-8211
PESTS	
Rodents, insects and birds (DNS)	286-2268
POLLUTION	
Air Pollution/Water Quality (MHD)	286-3674
PROPERTY	
Ownership Information and Recording (DNS)	286-8569
Surveys and Microfilm Records (DNS)	286-8211
Landlord Training Program (Free) (DNS)	286-2954
City owned Vacant Lots (DPW)	286-5752
SNOW and ICE REMOVAL	
Blocking access to Buildings (DNS)	286-2268
Public Sidewalks (DPW)	286-2489
TALL GRASS and WEEDS	
Brush, grass and weeds (DPW)	286-2489
ZONING	
Requirements and information (DNS)	286-8211



**For more complete City Departmental
information check the Internet at**

www.city.milwaukee.gov

Look under the listing for City Departments

Available at the DNS City Web Site:

- Permit forms and Applications
- Ownership of Property
- Violation & Complaint Status
- Permit Status

Available at the Assessor's City Web Site:

- Building Specifications
- Assessments

**Available at the Dept. of City
Development Web Site:**

- Builder Assistance Programs
- Board of Zoning Appeals Info
- Repair loan Information

Available at the Health Dept. City Web Site:

- Lead Poisoning Prevention Program Info
- Food Safety Information & Tips
- Air Quality (Indoor/Outdoor) Info
- Hazardous Materials



produced by the

**Department of
Neighborhood Services
841 N. Broadway Rm 104
Milwaukee Wi. 53202
(414) 286-2268**

CONTACTS FOR MILWAUKEE BUILDING AND PROPERTY OWNERS



WHERE TO CALL FOR SERVICE

All City Departments Any Information
Unified Call Center (414) 286-CITY
(414) 286-2489)

DIRECT DEPARTMENT NUMBERS

Dept. of Neighborhood Services-DNS
286-2268

Department of Public Works-DPW
286-CITY (2489)

Development Center-DNS
286-8211

Police Department-MPD
933-4444

Health Department-MHD
286-3674

(Specific listings inside!)



Call 286-2268 if you need the **Department of Neighborhood Services** (DNS) to assist with the following:

- Graffiti removal advice and referrals
- Buildings or apartments in poor condition that need maintenance
- Animals that bite, constantly make too much noise, run loose or create litter problems
- Litter, tires, junk cars or junk that need to be removed from occupied or vacant lots
- Rats, mice or cockroaches that are a problem at a specific property or area of the neighborhood
- Loan or grant assistance to fix up your apartment building or home NIP Program (286-2163)
- Vacant or abandoned building



Call 286-2489 if you need the **Department of Public Works** (DPW) to assist with the following:

- Garbage collection or recycling services that are causing problems
- Special pick-up of large items that will not fit in the garbage container
- Street lights that are damaged or burned out and need repair
- Street conditions such as pot holes or broken water mains that need attention
- Trees along the street that need trimming or have been damaged-
- Sewer backup or contamination from sewer problems (286-3427)



Call 286-8211 if you need the **City of Milwaukee Development Center** (DNS) to assist with the following:

- Permits for construction on your property, or to find out if permits are needed or have been issued for a project in your neighborhood
- Zoning questions about your property or for other properties in your neighborhood
- Microfilm property records including possible property surveys
- (DCD) Neighborhood Improvement Development Corporation rehab loans and grants (286-5608)



Call 933-4444 if you need the **Police Department** (MPD) to assist with the following:

- Noisy neighbors who disturb the peace with loud music, regularly beep car horns or host loud parties
- Gang or drug houses in your neighborhood (you can also call the drug hotlines if you do not want to give your name)
264-5557 northeast side
462-7890 northwest side
643-1968 south side
931-7300 west side
- Crime prevention activities such as creating a block club or learning how to make your home more secure (Crime Prevention 935-7905)
- If you observe any act of vandalism, like graffiti or other crimes in progress DIAL 911



Call 286-3674 if you need the **Health Department** (MHD) to assist with the following:

- Hazardous and toxic material spills or release on residential or commercial property.
- Indoor or outdoor air pollution including emission of offensive odors from business or industry
- Pollution of lakes, rivers or streams including public beaches. Testing of drinking water.
- Sanitation and food handling in restaurants and retail food stores including report and investigation of suspected foodborne illness
- Childhood lead poisoning due to lead-based paint on residential property. (225-LEAD)
- Other medical or health needs 286-3521
- Flood cleanup procedures (Milwaukee County 278-4709) (Milwaukee Health Dept. 286-3674)

Milwaukee Water Works

Safe, Abundant Drinking Water.

Call 286-2830 if you need the **Milwaukee Water Works**

to assist with the following:

- Broken water mains, leaks in street or shut off service, illegal open hydrants (286-3710)
- Open hydrants (Police 933-4444)
- Water bill questions
- Hydrant & Water Service Permits (286-8208)